



General terms and conditions

Please read this information carefully.

Failure to comply with the Environment Agency's terms and conditions may result in a participant being excluded from the programme. Additional information for long-term volunteers can be found in their programme guidelines.



- During the placement, participants are required, both morally and legally, to follow safe procedures in order to ensure that no harm is caused to the individual or to others. The Environment Agency's health and safety procedures are there to protect everyone as well as to comply with the law.
- The Environment Agency expects participants to stay for the entire agreed project.
- The Environment Agency expects a high standard of behaviour from its volunteers. The Environment Agency reserves the right to exclude a participant from the volunteer programme should their behaviour compromise the safety of the individual, the team, or the running of the programme. This includes any behaviour that may be considered damaging to the reputation of the Environment Agency, or behaviour that breaks Icelandic law.
- The Environment Agency reserves the right to exclude a participant from the volunteer programme if they are unwilling to fully take part in the volunteer programme (in both work and domestic duties). This includes unwillingness to work with other volunteers.
- All participants have full access to the ICV Volunteer Support Team, who are on hand to ensure that volunteers have the opportunity to discuss any problems or issues that may arise during their placement in a neutral environment. All matters raised will be dealt with in a confidential manner.
- The Environment Agency accepts no responsibility for any expenses that may arise if a participant leaves the programme early for any reason. This would include a participant being asked to leave by the Environment Agency.